

**TO:** 2gether NHS Foundation Trust Main Board

**FROM:** David McGrath – Director of Corporate Affairs

**DATE:** 27<sup>th</sup> February 2009

**SUBJECT:** TELEPHONY PROGRAMME IMPLEMENTATION RECOMMENDATION

**AUTHOR:** Nicholas Peet – Senior Consultant, VEGA Consulting Services Limited

**PURPOSE**

To gain Board endorsement for the implementation of Trust IP Telephony as per the Full Business Case (FBC) and it's associated Investment Plan.

**SUMMARY OF KEY POINTS**

- The Infrastructure Committee endorsed the IP Telephony technical solution supplied by ATC Solutions (PASA compliant) on 11 Feb 09
- The ATC quote = £691,300 over five years (£486k capital, £205.3k revenue)
- If IPT is implemented Trust Telephony cost over five years circa £1,443,300
  - **Capital:** Year 1 - £640k, Years 2 to 5 - £Nil
  - **Revenue:** Year 1 - £481.3k (inc BT cancellation), Years 2 to 5 - £322k
- 'Do Nothing' Options:
  - **Cancel BT Featurenet** – stay as is + Siemens replacement circa £2.5m
  - **Implement BT Featurenet** – replaces C&W + Siemens replacement circa £3.5m
- Implementation timeline is estimated at 12 months from programme initiation

**RECOMMENDATIONS**

- Endorse the FBC as commensurate with the Trust Integrated Business Plan
- Endorse ATC quote as an appropriate investment in Trust Telephony provision
- Endorse the appropriate Investment Plan as presented by Trust Finance Department
- Endorse the recommendation of initiation of the Trust Telephony Programme
- Endorse continued work towards the cancellation of the BT Featurenet contract

**WHICH TRUST KEY STRATEGIC OBJECTIVES DOES THIS PAPER PROGRESS OR CHALLENGE?**

|                          |   |                          |   |
|--------------------------|---|--------------------------|---|
| Supporting clinical care | P | Skilled workforce        |   |
| Getting the basics right | P | Using better information | P |
| Social inclusion         |   | Financial efficiency     | P |
| Seeking involvement      |   | Legislation              |   |

**WHICH TRUST VALUES DOES THIS PAPER PROGRESS OR CHALLENGE?**

|  |   |                           |   |
|--|---|---------------------------|---|
| Seeing from a service user perspective |   |                           | P |
| Excelling and improving                | P | Inclusive open and honest |   |
| Responsive                             | P | Can do                    | P |
| Valuing and respectful                 |   | Efficient                 | P |

**REVIEWED BY:**

Adrian Eggleton

Date: 13<sup>th</sup> February 2009

David McGrath

Date: