

**TO:** 2gether NHS Foundation Trust Board

**FROM:** Shaun Clee, Chief Executive

**DATE:** 27<sup>th</sup> February 2009

**SUBJECT:** Chief Executives Report

**1. PURPOSE**

To bring to the attention of the Board significant items of business in progress.

Items of business requiring decision or reporting performance against service agreements are the subject of specific papers on the Board's agenda. The Chief Executive's Report provides the opportunity for significant issues to be brought to the attention of the Board outside this framework.

**2. SUMMARY OF KEY POINTS**

- Eliminating mixed sex accommodation moves up the agenda
- Cooperation and competition panel launched
- Outcome compendium for mental health published
- National Patient Safety Agency due to publish organisational level patient safety data

**3. RECOMMENDATIONS**

- The Board is asked to note the contents of this report.

**4. WHICH TRUST KEY STRATEGIC OBJECTIVES DOES THIS PAPER PROGRESS OR CHALLENGE?**

Supporting clinical care	P	Skilled workforce	P
Getting the basics right	P	Using better information	
Social inclusion	P	Financial efficiency	
Seeking involvement	P	Legislation	

**5. WHICH TRUST VALUES DOES THIS PAPER PROGRESS OR CHALLENGE?**

Seeing from a service user perspective			
Excelling and improving	P	Inclusive open and honest	P
Responsive		Can do	
Valuing and respectful	P	Efficient	

**6. REVIEWED BY:**

Relevant Directors	Date
<b>Forums / Community groups who's views have been sort</b>	
None	Date

## **7. CONTEXT**

### **7.1 National Context**

#### **7.1.1 Elimination of mixed sex accommodation**

A package of measures has been unveiled to eliminate mixed sex accommodation (MSA). Staff are already tackling the problem, which plays an important part in the wider issue of patient dignity, but a six-month drive to address MSA will support them in their efforts. The steps include a £100 million privacy and dignity fund to help SHAs get rid of mixed sex accommodation, improvement teams that can go into those hospitals that need more support and more focus on measuring the impact of MSA

From 2010/11, hospitals that still have MSA will face tough financial penalties.

The Chief Executive has asked the Director of Nursing, Social Care and Allied Health Professionals to identify any actions that are necessary to ensure that all of our inpatient accommodation complies with the latest standards.

#### **7.1.2 Registration with Care Quality Commission**

From 1 April 2009 all NHS organisations providing healthcare services are required to register with the new Care Quality Commission and to meet a single registration requirement around tackling healthcare-associated infections. The deadline for making an application to the Care Quality Commission was 6 February.

<sup>2</sup>gether NHS Foundation Trust, submitted its application within the designated timescales.

#### **7.1.3 Launch of the cooperation and competition panel**

The cooperation and competition panel (CCP) will be operational at the end of January. The Secretary of State is establishing the panel to compliment the role of SHAs and provide advice as to compliance with the overarching rules in individual cases.

The Panel helps ensure that the Principles and Rules of Co-operation and Competition for the provision of NHS-funded services support the delivery of high quality care for patients and value for money for taxpayers.

The Panel investigates potential breaches of the Principles and Rules, and makes independent recommendations to the Department of Health and Monitor on how such breaches should be resolved. It also reviews proposed mergers, and advises on the wider development of co-operation, patient choice and competition within the NHS.

In carrying out its responsibilities, the Panel works with all parts of the NHS, non-government service providers and others to drive improvements in service delivery.

Under the Principles and Rules of Co-operation and Competition, the CCP may consider four types of cases:

- Merger inquiries
- Conduct inquiries
- Procurement dispute appeals
- Advertising and misleading information dispute appeals.

Merger inquiries and conduct inquiries may be considered directly by the CCP. However, procurement and advertising disputes will only be considered on appeal from a Strategic Health Authority. The CCP may also investigate and report on non-case specific competition issues referred to it by the Department of Health or by Monitor.

#### 7.1.4 **Working time directive for trainee doctors**

There is an absolute commitment to support the NHS in achieving compliance with the European Working Time Directive (EWTB) by 1 August 2009. The expectation is that all services will strive to be fully compliant and all but a very few services with special difficulties will be compliant by 1 August.

The Medical Director and Director of Human Resources and Organisational Development confirm that Together NHS Foundation Trust is already fully compliant.

#### 7.1.5 **Outcomes compendium**

This document provides information on available outcome measures tools for use in mental health services. It provides an evidence-based evaluation of existing measures to support informed choice. It is designed to support clinicians engaged in service delivery and development who wish to gauge clinical effectiveness and recovery in a balanced, culturally appropriate and ethical manner.

The Chief Executive has asked the Director of Nursing, Social Care and Allied Health Professionals, the Medical Director and the Director of Operations to ensure that Clinical Directors and Service Directors within each of the Strategic Service Units (SSU) are reviewing the outcome measures currently used within the Trust.

#### 7.1.6 **Patient safety incident data**

The National Patient Safety Agency (NPSA) is planning to publish organisation-level data on patient safety incidents reported to the reporting and learning system (RLS).

The first set of patient safety incident reports for individual organisations will include:

- Incidents occurring from April 2008 to September 2008, which were reported to the RLS by the 28 November 2008.
- A high level breakdown of reports by incident type and degree of harm.
- Comparative information on rate of reporting
- An onward link to your website homepage.

These reports will be published on a six monthly basis with progressive improvements to the format and content of the reports. These reports will be complemented by our existing confidential, feedback reports provided to all NHS

organisations on a six monthly basis as well as our national quarterly data summaries for England and Wales.

#### **7.1.7 Health and wellbeing review**

Dr Boorman, Director of Corporate Responsibility and Chief Medical Adviser to the Royal Mail Group, will be leading the joint Department and NHS review of the health and wellbeing of the NHS workforce. The review was announced by Secretary of State on 25 November 2008 as part of the Government's response to Dame Carol Black's report on the health of the UK's working-age population.

The review recognises that high quality care needs a high quality workplace and will begin with a call for evidence from employers, staff and stakeholders. It is expected to report on its early findings in the Spring. It will look at the available evidence and best practice on what makes a healthy workplace which is key to delivering high quality care. It will build a comprehensive evidence base to support recommendations for system wide improvements in line with the NHS Constitution.

The Chief Executive has asked the Director of Human Resources and Organisational Development to lead on behalf of the Trust and to ensure that the Board is kept apprised of emerging findings and recommendations.

#### **7.1.8 Enhancing the Healing Environment - dementia care**

Applications are invited from NHS trusts that provide mental health and learning disabilities services to join a new programme to improve the environment for people with dementia. This Department of Health-funded initiative follows the success of the Kings Fund's award-winning Enhancing the Healing Environment programme in 150 trusts throughout England. The closing date for applications is 27<sup>th</sup> February 2009.

#### **7.1.9 New service for carers on NHS Choices**

Carers Direct is a new service recently launched as part of the government's New Deal for Carers – a programme to improve support for the UK's growing number of carers. It provides carers with a single and comprehensive online resource for carer-specific information, including guidance on the different stages of caring, information for claiming benefits, advice for young carers and contact details for local authorities.

The Chief Executive has asked that the Director of Operations ensures that SSU teams disseminate information on this new service to carers.

#### **7.1.10 Stroke awareness campaign**

A three-year stroke awareness campaign has been launched as part of the national stroke strategy in England. The campaign focuses on raising awareness about F.A.S.T - a simple test to help people to recognise the signs of stroke and understand the importance of fast emergency treatment.

Health Secretary Alan Johnson said, 'Despite a big improvement in services, stroke still kills over 67,000 people in the UK each year and leaves thousands more disabled. This campaign will help make sure that people having a stroke and those around them can recognise the signs and appreciate the need for fast emergency treatment.'

#### 7.1.11 **Healthy lives, brighter futures**

*Healthy lives, brighter futures* is the long-term strategy jointly published between the DH and the Department of Children, Schools and Families, to support children and families' health. It aims to achieve world-class health outcomes and minimise health inequalities. This will be supported by services of the highest quality, providing an excellent experience for the young people and their families who use them.

The NHS Operating Framework for 2009/10 highlighted children as a priority and referred to this strategy. The strategy makes a number of commitments for all children, including those in their early years, at school age, and with acute or additional needs.

The Chief Executive has asked the Director of Operations to ensure that the strategy document is reviewed via the Operational Management Meeting and appropriate actions taken.

#### 7.1.12 **Be active, be healthy**

*Be active, be healthy* establishes a new framework for the delivery of physical activity alongside sport for the period leading up to the London 2012 Olympic Games, Paralympic Games and beyond. Programmes outlined in the plan will contribute to Government's ambition of getting two million more people active by 2012 and have been designed to leave a lasting legacy from the Games.

*Be active, be healthy* also sets out new ideas for LAs and PCTs to help determine and respond to the needs of their local populations, providing and encouraging more physical activity, which will benefit individuals and communities, as well as delivering overall cost savings.

#### 7.1.13 **Never events framework**

Never Events are serious, largely preventable patient safety incidents that should not occur if the available preventative measures have been implemented. The NPSA has released the *never events framework* for 2009/10. The *never events framework* sets out guidance for PCT commissioners on implementing never events as outlined in the Operating Framework 2009/10.

*High Quality Care for All: NHS Next Stage Review Final Report* proposed that a policy on Never Events should be introduced in the NHS in England from April 2009. *The NHS in England: Operating Framework for 2009/10* states that Primary Care Trusts (PCTs) will monitor the occurrence of Never Events within the services they commission and publicly report them on an annual basis.

The NPSA will work closely with the NHS throughout the year to review implementation of the Never Events policy, process and core list. What the DoH learns will help develop the framework for future years.

The Chief Executive has asked the Director of Operations to ensure that the NPSA publication "7 steps to patient safety in mental health" is reviewed by all Service Directors.

#### **7.1.14 Health and Social Care Awards 2009**

The Health and Social Care Awards celebrate excellence and innovation in frontline care and share ideas that improve the lives of patients, service users, carers and staff. Run in partnership between the NHS Institute for Innovation and Improvement and the DH, this is the largest peer-to-peer awards scheme of its kind, with 3,000 applications received in 2008. The closing date is 6 March.

The Director of Operations is coordinating expressions of interest from the SSUs.

#### **7.1.15 Mental Capacity Act Deprivation of Liberty safeguards guidance**

The Chief Executive advised Board members at the January 2009 Board meeting that the MCA DOLS, due to commence on 1 April 2009, apply to all hospitals and care homes whether the person is funded by a local authority, PCT or through private arrangements.

Guidance for PCTs, LAs, hospitals and care homes to support health and social care providers fulfil their statutory roles under the Mental Capacity Act 2005 Deprivation of Liberty Safeguards (MCA DOLS) legislation has now been published.

#### **7.1.16 Annual health checks for people with learning disabilities**

The Primary Medical Services Directed Enhanced Service (Amendment) Directions 2009 are now published, including the DoH's priority for annual health checks for adults with learning disabilities known to local authority social services.

The Secretary of State for Health has now issued the Directions that require Primary Care Trusts (PCTs) to offer GP practices in their area the opportunity to provide these enhanced services. A letter from Mark Britnell and David Behan encourages PCTs and councils to undertake the preparatory work needed to implement these health checks.

#### **7.1.17 Time to Change campaign launched**

The Government launched Time to Change last week, a nationwide campaign to tackle stigma against mental illness in England. Steve Shrubbs, Mental Health Network director, said: "People with mental illness lose out unfairly across the board because of stigma. It is one of the key challenges of our time in improving mental and physical health". He recognised that many NHS mental health trusts already have local anti-stigma campaigns in place but said this is a society-wide issue. He said: "The Mental Health Network and its members fully support the aims of the Time to Change campaign".

### 7.1.18 **Dementia strategy announced**

The Government announced a five-year dementia strategy last week as part of its work to address the demands of an ageing population. Mental Health Network director Steve Shrubbs said: "With proper training, co-ordinated services and increased ability to diagnose problems earlier, this strategy can make a real difference to a vulnerable group of patients and the people who look after them". He added that dementia as a condition needs to be treated as seriously as cancer and heart disease and that this is going to become increasingly important as the UK's population grows older.

## 7.2 **Local Context**

### 7.2.1 **Chair and Chief Executive meet with local businesses**

Before Christmas the Chair and Chief Executive wrote to a number of local Gloucestershire businesses to seek conversations with them on three important areas. Firstly, to consider ways in which we might work together to minimise time lost to work due to mental health issues, secondly to explore the benefits of better pathways to work for people who have experienced mental ill health and thirdly to explore if there are ways we can learn from each other as organisations.

The first of these meetings has taken place, with UCAS in Cheltenham. We had a productive meeting and we are now following up on our initial conversations.

### 7.2.2 **Chair and Chief Executive attend MH Network**

The NHS Confederation's Mental Health Network held a general meeting in London on February 19<sup>th</sup> 2009. The meeting was attended by the Chairs and Chief Executives of 74 mental health providers across England, from the NHS, not for profit and for profit sectors.

The meeting discussed progress on the Time for Change campaign, an information and data quality review by the NHS Information Centre for health and social care, progress on the Communities of Influence initiative, received an update on Payment by Results within mental health and considered the networks priorities for future developments for our workforce.

<sup>2</sup>gether NHS Foundation Trust is an active member of the Mental Health Network, which is a key influencing arena on national policy and priorities within mental health.

### 7.2.3 **<sup>2</sup>gether NHS Foundation Trust chairs meeting for CQC**

The Care Quality Commission is currently consulting on its proposals for reviewing mental health services in 2009/10 and 2010/11. Two national consultation events are being held and <sup>2</sup>gether NHS Foundation Trust has been asked to chair these events. The first was held in London earlier in February and the second is being held in York on 26<sup>th</sup> February. Attendance from mental health providers has been high and it is

anticipated that by the end of the second event over 95% of providers will have been represented at the consultation events.

#### **7.2.4 2gether NHS Foundation Trust presents at Quality Accounts**

The NHS Confederation held a “Scoping seminar on Quality Accounts in Mental Health” on February 20<sup>th</sup> 2009. Two trigger presentations were given to stimulate debate, the first by 2gether NHS Foundation Trust and the second by the Group Director of the Priory Group.

A discussion paper will now be produced for wider consultation.

#### **7.2.5 Section 136 Suite**

Our Section 136 facility went live on February 1<sup>st</sup> 2009. The Chief Executive would like to thank colleagues from Wotton Lawn and our Crisis Home Treatment teams for all of the hard work that they have put in to enabling a successful start.

#### **7.2.6 Planning permission granted for Charlton Lane**

We were pleased to be awarded planning permission for the redevelopment of the Charlton Lane site on 17<sup>th</sup> February. Building work is due to start on site by the end of the month, and we are aiming for completion of the whole project by April next year – 2010.

### **8. Recommendations**

- 8.1 Members of the Board are asked to receive the report and note its content.